

## CLAREMONT EAP your trusted resource

# MANAGER SUPPLEMENT

October-December 2020



To be an effective manager, it is essential that you have the skills and knowledge to be a strong leader.

Use the following tips and techniques to improve your leadership skills and show the way to increased productivity and success.

### **Build Guidelines that Promote Accomplishment**

- Outline company goals and departmental objectives
- Map out ways to achieve these goals
- Consider budgets and how departments can work together to maximize success
- Create policies and procedures

#### **Plan for Goal Achievement**

- Consider each goal and what needs to be done to accomplish it
- Organize the work and provide appropriate people with timelines
- Delegate responsibilities to appropriate departments and team members
- See if you can create teams between groups of people sharing job responsibilities that complement each other

#### **Work With People**

- Find the right people to fill positions
- Help employees strengthen skills by providing adequate training and resources
- Motivate workers to achieve
- Schedule routine meetings to talk about goals and progress
- Ensure that your staff knows that you are available for questions or comments
- Make necessary decisions, but invite feedback from workers and other team leaders

#### **Outline and Support Expectations**

- Outline expectations for job duties and performance and make sure your employees are aware of what they are
- Give corrective action when it's needed

The StayWell Company, LLC @2020

**A Message to Managers from Claremont EAP** Often, the employee who needs their Employee Assistance Program the most doesn't think to call for assistance. A manager's referral to the EAP can be an effective strategy for improving an employee's effectiveness, productivity, motivation and morale. A referral to the EAP can also decrease absenteeism, reduce turnover, foster acceptance of change and reduce stress.

ANTI-RACISM
RESOURCE CENTER
aremont EAP stands solidly against racial injustice
and supports the Black Lives Matter movement.

COVID-19
RESOURCE CENTER
Easy access to global news and
EAP resources

#### **Stay Positive**